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Mayor George Karos, Martinsburg City Council Members, City Manager Mark Baldwin, MPD Members, and citizens of the City of Martinsburg,

On behalf of the men and women of the Martinsburg Police Department, I am honored to present the Martinsburg Police Department Annual Report for 2019.

The Martinsburg Police Department’s Community Policing strategy continues to reduce crime; increase public safety; build positive relationships between our police, citizens, and youth; and improve the quality of life in our neighborhoods. MPD leads the way in performance, innovation, and results. Together, we have created an organizational culture of unmatched professionalism, an expectation of excellence, and have built the best police department in the State of West Virginia.

Crime has been significantly reduced for the fourth consecutive year. Since its implementation in 2016, MPD has utilized our City’s innovative “Drug House Ordinance” to shut down 62 drug houses. This has been a real gamechanger—reducing repeat calls-for-service by 90% and improving the quality of life for Martinsburg families. Crime reduction on these Drug House blocks has been dramatic—cutting Violent Crime by 51%, Property Crime by 35%, Drugs by 52%, Overdoses by 54%, and Public Nuisances by 34%.

MPD continued to grow and improve during 2019, with seven new, exceptional men and women joining our ranks—one Police Officer, three Dispatchers, and three civilian support personnel. These outstanding new MPD members have already made a positive impact upon our Department and community. Our police officers continue to accomplish our Community Policing mission, positively engaging with residents and preventing crime. During 2019, MPD Patrol Officers (in addition to our Downtown Unit) conducted 1,882 hours of foot and bicycle patrol.

The Martinsburg Initiative (TMI), our nationally recognized model for drug abuse prevention, keeps moving forward. The TMI police/school/community partnership has expanded to Martinsburg’s eight elementary and intermediate schools. Last year, through MPD’s “Adopt a Classroom” program, our officers conducted 232 classroom visits to Martinsburg elementary and intermediate schools, positively interacting with 6,282 students. MPD also continues our Handle With Care program, protecting our school children who have experienced traumatic events in their homes.

A major innovation in 2019 was the creation of our new MPD Junior Police Academy (JPA), designed and taught by our own MPD instructors. Last summer, these exceptional officers conducted two awesome week-long sessions attended by 42 students. Our JPA is an extension of The Martinsburg Initiative.

Finally, 2019 marked the continuation of construction and substantial completion of Martinsburg’s beautiful new Police and Municipal Court Building. Completion is anticipated for late Spring of 2020. The state-of-the-art structure will serve the needs of our Department and community for many decades to come. One of the highlights will be the presentation of the magnificent ”Mayor George Karos Community Room” that will serve as both a public meeting location and MPD training center.

Thank you for your continued commitment, dedication, and support of MPD! It is with great pride that I present the Martinsburg Police Department Annual Report for 2019.

Maurice Richards
Chief of Police

Introduction
**Mission Statement**

**Vision**

We view the Martinsburg Police Department as being the leader in the community for the detection and prevention of crime. We envision every employee being in partnership with all members of the community, community leaders and surrounding areas to make our community and its neighboring communities a safe place to live.

We envision ourselves as a community resource that people will feel free to come to for help with their domestic problems and safety concerns. They will know that they will be met with respect and treated with empathy and courtesy. We will join with them to find workable solutions.

We will strive to create a community where all are welcome and entitled to feel and to be safe.

**Mission Statement**

The Martinsburg Police Department is committed to preserving, promoting, and securing a feeling of security and safety for all members of our community through the practice and delivery of lawful and professional law enforcement services.

This mission is a commitment to quality performance from all members. It is critical that all members understand, accept and be aligned with the responsibilities established by this mission. It provides the foundation upon which all operational decisions and organizational directives will be based.

Directives include rules, regulations, operating policies, procedures and practices.

This mission represents the commitment of this administration to the concepts of quality performance management. In other words, members are expected to work consistently in a quality manner in the daily performance of those duties, job responsibilities and work tasks associated with this mission.

Quality manner means that performance outcomes comply with the performance standards established for this agency and for each member associated with this agency. Examples of performance standards include the oath of office, code of ethics, agency rules, policies, procedures, directives, general and supervisory orders, work productivity and performance behavior.

Each member is required to accept the responsibility for the achievement of this mission and publicly register his or her commitment to it and to the concepts of quality service.
Core Values

Our core values are standards that govern how every member is expected to conduct themselves when identified or represented as a member of this Department.

INTEGRITY: We hold ourselves accountable to the highest level of honesty, truthfulness, and ethical conduct, in all matters private and public.

EMPATHY: We treat others fairly and respectfully, maintaining consideration of social expectations and cultural differences.

DEDICATED: We are dedicated to provide professional services, and doing our job, always, to the best of our abilities.

SUBORDINATE: We subordinate our personal preferences to the professional responsibilities of our position, and the lawful orders and directives of superior-ranked personal.

PROMISE KEEPERS: We will keep the promises and commitments we make to one another, to our professional code of ethics, members of our community, and our job responsibilities.
**MPD Command Staff**

**Chief Maury Richards**
Maury Richards was selected as Police Chief of Martinsburg on October 28, 2015. Before becoming our Chief, Richards was a 24-year veteran with the Chicago Police Department. Richards achieved his Doctorate in Education from Northern Illinois University in 2010 and has earned Master’s Degrees in both Criminal Justice and Public Administration. He is a graduate of the Senior Management Institute for Police.

**Deputy Chief George Swartwood**
George Swartwood has been a member of the Martinsburg Police Department for more than 35 years. He has successfully progressed through the ranks, from Patrolman to Captain, and now Deputy Chief of Police. Deputy Chief Swartwood is a graduate of the West Virginia State Police Basic Academy and a graduate of the prestigious FBI National Academy and many advanced training schools in criminal and drug investigations.

**Lieutenant Scott Funkhouser**
Scott Funkhouser is a 19-year veteran of MPD and currently serves as a Shift Commander, Housing Authority Liaison Officer, and Bike Patrol Unit Commander.

**Lieutenant Scott Doyle**
Scott Doyle is a 16-year veteran of MPD and is currently the Administrative Lieutenant overseeing special units and also serves as Co-Coordinator for the Citizens’ Police Academy, Professional Development Coordinator, Special Events Coordinator, Custodian of Records for body cameras, and School Affairs Liaison.

**Lieutenant Justin Darby**
Justin Darby is a 19-year veteran of MPD and serves as a Shift Commander, Crime Prevention Liaison, Neighborhood Watch Coordinator, Field Training Officer, and Co-Coordinator for the Citizens’ Police Academy. He is also an Iraq veteran and serves as Operations Superintendent for the West Virginia Air National Guard, 167th Security Forces Squadron.

**Lieutenant Frank Polinik**
Frank Polinik is a 14-year veteran of MPD and serves as a Shift Commander, Commander of the Special Response Team, Defensive Tactics Instructor, ASP Baton Instructor, and a Field Training Officer. Additionally, he is a member of the United States Coast Guard Reserve, serving as a Maritime Enforcement Specialist 2nd Class.
The Martinsburg Police Department consists of a hard-working team with a diverse set of skills. In 2019, MPD welcomed a new officer, Patrolman Austin Shank. The department is working to fill vacant supervisor and patrol officer positions in the near future.

The following is the Martinsburg Police Department’s personnel roster as of the beginning of 2020:

**Chief of Police**
Maury Richards

**Deputy Chief of Police**
George Swartwood

**Lieutenants**
Scott Doyle, Justin Darby, Scott Funkhouser, Frank Polinik

**Sergeants**
Adam Albaugh, Quenton Burner, Andrew Garcia, Justin Harper, Eric Neely, Matt Zollinger

**Corporals**
Marybeth Cole, Erin Gibbons, Marc Loretta, Jared Luciano, Craig Phelps, Jonathan Smith, Stephen Strickler

**Patrolmen**
Ethan Anderson, Jose Boursiquot, Mike Castelgrande, Britney Carmickle, Dalton Condo, Nahshon Cook, Rodney Crawford, Derek English, Shane Everhart, Ryan Fritz, Kevin Gayle, Roderick Holloway, Michael Jones, David Knotts, Paul Lehman, Joel Larson, Larry Meeks, Aaron Miller, Daniel North, Bill Parks, Craig Richmond, Michael Roberts, Larry Ruffner, Austin Shank, Bill Staub, Chris Williamson

**Dispatch**

**Police Department Staff**
In a year of great achievements by every member of the Martinsburg Police Department, Corporal Jared Luciano, Patrolman Roderick Holloway, and Patrolwoman Britney Carmickle stood out for their exemplary work ethic, achievements, and positive attitudes. All three officers continually strive for personal and professional excellence in carrying out their duties as law enforcement officers. In recognition of their consistent achievement far beyond the average expectations of performance and exemplifying the mission, values, and goals of the Martinsburg Police Department, Corporal Luciano, Patrolman Holloway, and Patrolwoman Carmickle were presented with the Officer of the Year Award at MPD’s annual Awards & Recognition Ceremony on December 19, 2019.

2019 Officers of the Month

The Officer of the Month award is granted to a department member or members whose performance of duty during a specific month was characterized by such exceptional professional skill that it merits recognition by the entire department. The following officers received the award in 2019:
The Martinsburg Police Department recognizes outstanding performance, achievement, and contributions of our department and community members. The following awards were presented at MPD’s fourth annual Awards & Recognition Ceremony on December 19, 2019:

**Officer of the Year**
- Corporal Jared Luciano
- Patrolman Roderick Holloway
- Patrolwoman Britney Carmickle

**Life Saving Award**
- Sergeant Justin Harper

**Officer of the Month**
- Patrolman Roderick Holloway (x2)
- Patrolman Rodney Crawford
- Corporal Erin Gibbons
- Patrolman Lawrence Meeks
- Patrolman First Class Joel Larson
- Patrolman First Class Michael Jones
- Patrolman First Class Ryan Fritz & Canine Atlas
- Patrolwoman Britney Carmickle
- Sergeant Eric Neely

**Department Commendation Award**
- Corporal Marc Loretta
- Sergeant Justin Harper
- Patrolman First Class William Parks
- Patrolman Nahshon Cook
- Patrolwoman Britney Carmickle
- Patrolman Aaron Miller
- Patrolman Dalton Condo
- Sergeant Adam Albaugh
- Corporal Jared Luciano
- Patrolman Roderick Holloway
- Patrolman First Class Craig Phelps

**Traffic Stop of the Month Award**
- Sergeant Justin Harper
- Patrolman Roderick Holloway
- Patrolman Lawrence Meeks

**Police-Community Partnership Award**
- Lieutenant Scott Doyle
- Patrolman Aaron Miller
- Corporal Jared Luciano
- Sergeant Adam Albaugh
- Patrolman Roderick Holloway
- Corporal Jon Smith

**Force De-Escalation Award**
- Sergeant Justin Harper
- Patrolman First Class Paul Lehman
- Corporal Erin Gibbons
- Patrolman Lawrence Meeks
- Patrolman First Class William Staub
- Patrolman First Class William Parks

**Attendance Recognition Award**
- Sergeant Adam Albaugh
- Patrolman Lawrence Meeks
- Patrolman Ethan Anderson
- Sergeant Eric Neely
- Patrolman First Class Jose Boursiquot
- Patrolman Michael Roberts
- Patrolman Dalton Condo
- Captain Les Witt
- Corporal Marc Loretta
- Sergeant Matt Zollinger
- Patrolman First Class William Parks
2019 Awards & Recognition

Chief’s Award of Merit
- Deputy Chief George Swartwood
- Lieutenant Scott Funkhouser
- Lieutenant Scott Doyle
- Lieutenant Justin Darby

Police Leadership Award
- Captain Les Witt
- Sergeant Eric Neely
- Corporal Erin Gibbons
- Sergeant Andrew Garcia
- Corporal Marc Loretta
- Sergeant Justin Harper
- Corporal Jon Smith
- Lieutenant Justin Darby

Citizen Service Award
- Virginia Hicks, Ph.D.
  Associate Provost for Academic and Community Outreach, Shepherd University
- Mary Hendrix, Ph.D.
  President, Shepherd University
- Tom Carr
  Executive Director, Washington/Baltimore HIDTA
- Stacie Rohn
  Chief Professional Officer, Boys & Girls Club of the Eastern Panhandle
- Katie Spriggs
  Program Director, Eastern Panhandle Empowerment Center
- Reverend Julie Harris
  Vice President, Berkeley County Ministerial Association
- Penny Porter
  CEO, United Way of the Eastern Panhandle
- Michael Brumage, MD
  Executive Director and Health Officer, Kanawha-Charleston Health Department
- Bill Powell
  United States Attorney for the Northern District of West Virginia
- Veronique Walker, Ed.D.
  Associate Superintendent-Equity & Inclusion, Berkeley County Schools
- Pastor Vernon Cartwright
  Serenity Seventh Day Adventist Church
- Joseph Bowers
  Four State Community Veterans Engagement Board
- Randy Lewis
  Executive Director, Main Street Martinsburg
- Tina Combs
  President & CEO, Martinsburg-Berkeley County Chamber of Commerce
- Kathy Wright
  Principal, Winchester Avenue Elementary School
- Todd Cutlip
  Principal, Burke Street Elementary School
- Becky Eyler
  Principal, North Middle School
- Trent Sherman
  Principal, Martinsburg High School
- Joni Greenberg
  Project Manager, Project AWARE, Berkeley County Schools
- Reverend Dr. Warren Watts
  Director, Tri-County Pastoral Counseling
- Nancy White
  Project Administrator, The Martinsburg Initiative
- Pat Murphy, Ed.D.
  Superintendent, Berkeley County Schools
- Pastor Mark Johnson
  Independent Bible Church
- Tim Czaja
  Director, Berkeley County Community Corrections & Recovery Services
- Luke Smith, Ed.D.
  Principal, Orchard View Intermediate School
Patrol & Specialized Department Units

Patrol
The Patrol Unit is the backbone of the Martinsburg Police Department. Patrol is responsible for the majority of MPD activity and initiatives. Tasked with responding to calls for service, investigating criminal incidents, reporting vehicle collisions, and providing police presence throughout the city, patrol officers are the department members who the city’s residents and visitors are most likely to come in contact with on any given day. MPD’s Patrol Unit has been extremely successful in enforcing our Drug House Ordinance, executing 26 search warrants for illegal drugs. There are currently 36 officers assigned to the patrol unit.

A Community Policing Focus
In 2019, MPD’s Patrol Unit maintained a visible and proactive presence throughout the city, engaging in 1,882 hours of foot and bike patrol. Foot and bike patrol are essential to MPD’s Community Policing mission—preventing crime, stopping public disorder, and building trust and communication between police officers and citizens. “Special Emphasis” patrols were utilized to target areas of concern such as Midtown 7-11 to conduct enforcement missions to address drugs, disorder, and prostitution. Last year, Patrol Unit Officers conducted the vast majority of MPD’s “Adopt a Classroom” visits, making 232 school visits and positively interacting with 6,282 Martinsburg schoolchildren.
**Bicycle Patrol**
The Martinsburg Police Department Bicycle Patrol Unit continued its purpose of providing a proactive, mission-oriented police presence where an officer in a squad car cannot achieve maximum effectiveness. The unit proved to be a valuable asset to the City of Martinsburg in 2019 by providing a specialized police presence in targeted enforcement areas, public housing complexes, and during special events such as the Fourth of July and the annual Apple Harvest Parade. MPD’s Bike Patrol Unit is commanded by Lieutenant Scott Funkhouser.

In addition, MPD’s Bicycle Patrol Unit provided several bicycle safety demonstrations throughout 2019. The Good Samaritan Clinic received grants to provide helmets to children and invited Lieutenant Funkhouser to join them at both Winchester Avenue and Burke Street Elementary Schools to educate the students in bike safety and to properly fit the helmets. In addition, the Bike Patrol Unit took part in both sessions of the Junior Police Academy. Bike helmets were also fitted and handed out of the 2019 National Night Out.

MPD’s Bicycle Patrol is also vital to our downtown patrols. Downtown Officers Bill Parks and Daniel North are both members of the Bicycle Unit and utilize their training to serve the residents and guests of the downtown area. The bikes make them more approachable and allows them to be more aware of their surroundings while still being able to effectively respond to calls in the area.

School Resource Officer

Patrolman James “Shane” Everhart has served as MPD’s School Resource Officer at Martinsburg High School for 4 ½ years. Patrolman Everhart is stationed within the high school full-time while school is in session to provide safety and protection for students and staff, enforce applicable laws regarding juveniles and schools, and also to provide a positive role-model for students of the Berkeley County School System. Officer Everhart conducts positive interactions with dozens of MHS students every day.

Martinsburg High School Principal Trent Sherman recognized Officer Everhart’s outstanding teamwork with both teachers and staff and the positive impact he makes on his school and students:

“Officer Everhart is an integral part of our school community at Martinsburg High School. He does an excellent job of building positive relationships with our students and staff. He works side-by-side with our administrators to make sure that we have the safest environment that can be provided at our school.

We are extremely thankful to have his services at MHS.”

-Principal Trent Sherman

Notably, Officer Everhart has twice earned the Department’s Lifesaving Award for his quick and decisive action in saving the lives of MHS students who were in life-threatening medical distress.
**Detective Unit**
The Martinsburg Police Department’s Detective Unit consists of Detective Sergeant Adam Albaugh, Detective Corporal Jared Luciano and Detective Corporal Jonathan Smith. MPD’s detectives respond on call to major crime scenes, conduct investigations subsequent to major incidents, and also conduct proactive enforcement operations to gather information about, and bring charges against, individuals involved in criminal activity within Martinsburg.

In 2019, MPD detectives investigated or assisted in 290 cases, conducting investigations into reports of serious crimes such as robbery, sexual offenses, crimes against children, burglary, and weapons-involved crime.

**Major Cases**
The two murders occurring in 2019 were both solved in record time by MPD Detective and Patrol Units. The first was a shooting on Raleigh Street in which a drug dealer was attempting to break into the victim’s home after a failed drug transaction and shot the victim in the doorway. After a thorough investigation, the offender was arrested and confessed to the crime during interrogation. The second incident stemmed from a domestic disturbance in the Meadowbrook subdivision during which the offender shot and killed his father-in-law inside their home. The offender was arrested later that same morning in Virginia and extradited back to West Virginia to stand trial.

**Operation Spring Cleaning**
Our Detective Unit takes the lead in implementing “Operation Spring Cleaning,” MPD’s enforcement initiative which aggressively targets drug dealers Martinsburg. Phase VII of Operation Spring Cleaning was conducted in 2019, resulting in multiple “controlled buys,” five search warrants, and seven arrests charging drug dealers with felony drug distribution. Since its inception in 2016, MPD’s Operation Spring Cleaning has resulted in 85 felony arrests for drug dealing.

**MPD Innovations—“Leeds Online”**
Detective Sergeant Adam Albaugh took the initiative in linking Martinsburg with “Leeds Online,” the national database which tracks property purchased and sold by secondhand dealers. This program connects with the National Crime Information Center (NCIC) to determine if these items have been reported stolen. Leeds Online will automatically check the status of these items. MPD is implementing access to Leeds Online. All secondhand property dealers in the City will utilize the service and MPD Officers are being trained in implementation. This will be an effective tool in recovering stolen property, returning property to lawful owners, and preventing theft. This will also save significant time and expense in record keeping, research, and documentation. Our City Council amended the municipal ordinance in October, 2019 regulating secondhand dealers to allow for the electronic reporting of pawned and sold property through the Leeds Online national database.

**Eastern Panhandle Drug and Violent Crimes Task Force**
The Martinsburg Police Department also has two officers assigned to the Eastern Panhandle Drug and Violent Crime Task Force. This group of federal, state, and local law enforcement officers seeks
out drug traffickers and violent criminals and has the ability to disrupt multi-state criminal operations. Our Task Force not only relentlessly pursues and takes down large-scale regional drug traffickers who want to bring their drug operations to Martinsburg, but also assists MPD in targeting local problems. Task Force investigations have resulted in search warrants that have shut down 13 drug houses. United States Attorney Bill Powell has provided great leadership to all law enforcement in the Eastern Panhandle. His support and our partnership with our Task Force have helped take our Drug House enforcement to a new level.

**Special Response Team**

MPD’s Special Response Team (SRT), is a group of specially trained officers who respond to high-risk situations that include barricaded episodes, hostage incidents, and initiating the service of high-risk warrants. Prepared to resolve extremely dangerous encounters in the safest manner possible, SRT responds to situations that demand more than normal training and equipment. During 2019, SRT was deployed six times, which included high-risk search warrant entries and the immediate response in June to a homicide and potential barricaded suspect incident in the Meadowbrook sub-division.

The special unit is led by its Commander, Lieutenant Frank Polinik, and SRT Team Leader, Patrolman James “Shane” Everhart. SRT members include: Sergeant Eric Neely; Corporal Marc Loretta; and Patrolmen Joel Larson, Roderick Holloway, Danny North, and Aaron Miller.

To maintain the highest levels of excellence and professionalism, SRT conducts intensive, high-level training on a regular basis. During 2019, our Special Response Team conducted eight highly specialized Intra-Departmental training sessions.
Canine Unit

MPD’s Canine Unit is a vital resource in implementing our Department’s community policing strategies. The special unit is composed of Canine Handler Ryan Fritz and his partner, Police Canine Atlas. The Unit is supervised by Lieutenant Scott Doyle.

Officers Fritz and Atlas are directed to accomplish an essential but challenging task—to effectively focus on aggressive, proactive, and effective drug enforcement activity and support while also engaging positively with schools, youth, and community residents. Since 2017, MPD’s Canine Unit has made 141 drug arrests (86 self-initiated & 55 assists), recovered major amounts of illegal drugs with a total Estimated Street Value of $147,462, and seized $7,489 in drug dealer money. During this time our Canine Unit also conducted 43 canine presentations at schools, churches, and community groups which more than 2,500 students and residents attended.

2019 MPD Canine Unit Activity Totals

Drug-Related Vehicle Stops
- Self-initiated stops by Canine Unit: 19
  - Arrests: 22
  - Drugs recovered:
    - 2.5 grams heroin
    - 5.75 grams cocaine
    - 27 grams marijuana
  - Estimated street value of drugs recovered: $1,100

- Assisting stops initiated by other MPD units: 29
  - Arrests: 27
  - Drugs Recovered:
    - 16 grams marijuana
    - 0.25 grams cocaine
    - 12 grams mdma
    - 7 strips suboxone
    - 14 grams heroin
    - 13 grams methamphetamine
  - Estimated street value of drugs recovered: $2,765

- Assisting stops made by outside agencies: 4
  - Arrests: 1
  - Drugs Recovered:
    - 2 grams marijuana
    - 224 grams methamphetamine
  - Estimated street value of drugs recovered: $1,520

Non-Vehicle Drug Enforcement
(Response to service calls)
- Incidents: 4
- Arrests: 5

Other Canine Activity
- Demonstrations: 13
- Search Warrants: 3
- Tracks/Article Searches: 8
- Other Responses: 18
- Canine Training: 144.5hrs
Downtown Unit

Patrolman Bill Parks and Patrolman Danny North are the officers who make up MPD’s Downtown Unit. Bill is a 16-year veteran of the police department and Danny has 14 years on the job. They patrol Downtown primarily on foot and bike while also making daily visits to schools, banks, and train station.

Randy Lewis, Executive Director of Main Street Martinsburg, recognized the outstanding police work and community engagement Officers Parks and North accomplished and the continual improvement he sees in Martinsburg’s downtown:

“Main Street Martinsburg has enjoyed a long history of positive police-community relationships in our downtown district through engagement with our downtown patrol officers. Officer Parks and Officer North have built trust and improved the quality of life for downtown businesses and area residents.

Our downtown officers have engaged in a great deal of teamwork, displaying integrity and leadership while carrying out their duties in the downtown district. As a result of their high visibility, our business district and downtown residents quickly became familiar with the officers assigned to our downtown and our Main Street Martinsburg events. Being able to always see the police out here and at our events makes people feel comfortable and secure.”

-Randy Lewis, Main Street Martinsburg

During 2019, as part of our Department’s community policing strategy, Officers Parks and North participated in 7 safety and career presentations at local schools and gave 6 tours of the Martinsburg Police Station. Officer Parks and Officer North were also responsible for 91 criminal charges in successfully achieving their downtown public safety mission.
**Support Staff**
The Martinsburg Police Department’s support staff members include Police Secretary Erica Huse and Systems Operators Samantha Noll and Dawniece Pagan.

Erica Huse handles the police department’s logistics and supports department members by ensuring that all necessary equipment is acquired and in stock as needed. She plays an important role in assisting the Chief and command staff. Erica also corresponds with vendors and members of the public to ensure department operations run smoothly.

Samantha Noll and Dawniece Pagan manage all of the police department’s records and reports. They play a critical role in ensuring that all necessary information is available when it is needed for investigations and court hearings. Samantha and Dawniece also keep the department in compliance with crime information reporting requirements set by federal and state agencies.

**Dispatch**
MPD’s dispatchers function as the central hub between all officers on the road and command staff at the Martinsburg Police Department. Our dispatchers are usually the first point of contact when citizens make a call for service and then help to ensure the safety of our officers in the field and the integrity of information gathered during investigations. MPD’s dispatchers were responsible for making initial records of all 34,995 calls for service that were received in 2019, as well as providing officers with critical information related to their investigations of these calls such as DMV and criminal records.

MPD’s Police Dispatcher Supervisor Bethani Mummert leads the Department’s Dispatch Team which includes Chief Dispatcher Steve Rockwell; Misty Hughes, Dispatcher II; Morgan Frick, Dispatcher II; Nicki Schoonover-Martin, Dispatcher II; Robin Hammond-Thomas, Dispatcher II; Jennifer McCloud, Dispatcher II; and Trevor Hutchinson, Dispatcher II.

Bethani Mummert and Steve Rockwell ensure compliance with training and record keeping standards set by outside agencies.

**Patrol & Specialized Department Units**
2019 HIGHLIGHTS

**Continued Citywide Crime Reduction**
For the fourth consecutive year, crime has decreased in Martinsburg. Last year, compared to 2018; Assaults & Batteries decreased 5%, Weapons-Involved Crime decreased 8%, and Burglaries decreased by 33%. Robberies increased 5% (one additional incident).

These continued reductions are the latest in a significant downward trend. Since 2015, Robberies have been reduced by 53%—from 40 to 19, Assaults & Batteries reduced by 11%—from 806 to 715, Weapons-Related Crimes reduced by 33%—from 66 to 44, and Burglaries have been reduced by 67%—from 336 to 110.

This huge, sustained crime reduction is the result of MPD’s strategic focus on problem areas, quality arrests, and successful prosecutions of offenders; the hard work, enthusiasm, and initiative of the men and women of MPD; and innovative enforcement programs including our Drug House Ordinance.

**Drug House Ordinance**
As part of the Martinsburg Police Department’s community-policing strategy, the Drug House Ordinance is a powerful drug-fighting tool. From its adoption in April, 2016 to November, 2019, MPD utilized the ordinance to shut down 59 drug houses—cleaning up city neighborhoods, improving the quality of life for decent families, and maximizing police resources. Since then the total has increased to 62. The Drug House Ordinance works—shutting down drug houses and keeping them shut down. Repeat calls-for-service at these locations have been reduced by 90%.

The Ordinance has been a real gamechanger—reducing crime and drug-related problems, eliminating repeat-calls-for-service, and improving the quality of life in our neighborhoods.

In November, Chief Richards and Deputy Chief Swartwood presented a comprehensive report—The Drug House Ordinance—3rd Year Update and Assessment. Here are the highlights:

**Background**
MPD’s Community Policing strategy has developed a three-level approach to effectively fight our War on Drugs—enforcement, treatment, and prevention. After assessing the nature of illegal drug selling and distribution in Martinsburg, the Drug House Ordinance was developed as an important component of our enforcement strategy. The Ordinance was approved by City Council in April, 2016.

There are 8,119 residential housing units in Martinsburg. Of these, 4,262 are rental properties—52%. There are 714 landlords. This large number of rental units has been a challenge because the majority of illegal drugs in Martinsburg are being sold from rental units. The Drug House Ordinance provides an effective method to meet this challenge.
The purpose of the Ordinance includes: Eliminating the selling of illegal drugs wherever possible, removing drug dealers from our community, encouraging or compelling landlords to step up and be accountable for disorderly activity on their property, empowering decent people to strengthen their community; and improving the quality of life for Martinsburg families.

The impact of the Drug House Ordinance has been huge. MPD has successfully shut down 59 drug houses, many of these missions in partnership with the officers of our outstanding Eastern Panhandle Drug & Violent Crimes Task Force (EPDVCTF) and with the support United States Attorney Bill Powell.

**Achieving Compliance & Inter-Department Cooperation**
All 59 Drug House cases resulted in compliance. The Order of Abatement typically resulted in the eviction of the problem tenant and required that replacement tenants undergo thorough criminal background checks to prevent new drug dealers from replacing the old ones. Two landlords were fined to ensure compliance. Planning Director Kim Petrucci was notified of each Drug House action and follow-up by City Building Inspectors resulted in 16 enforcement actions.

**Criminal Enforcement & Arrests**
Drug House enforcement actions target drug dealing and drug dealers. These actions resulted in 89 total arrests: 80 for felony charges and nine misdemeanors.

Two thirds of all drug house cases resulted from drug investigations and successful search warrants. Combined efforts of law enforcement executed 40 search warrants. The Martinsburg Police Department, 26; the Eastern Panhandle Drug & Violent Crimes Task Force, 13; and the West Virginia State Police, 1.

**Drugs Recovered**
Drug House enforcement has produced a major impact in the recovery of all types of illegal drugs. *The Estimated Street Value of drugs taken off the street and out of the community by MPD and EPDVCTF totaled $464,875.* An itemized list, quantities, and values of the recovered drugs is as follows:

<table>
<thead>
<tr>
<th>Drug Type &amp; Amount</th>
<th>Estimated Street Value (ESV)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heroin—341 grams</td>
<td>$66,800</td>
</tr>
<tr>
<td>Fentanyl—6 grams</td>
<td>$1,200</td>
</tr>
<tr>
<td>Crack Cocaine—234 grams</td>
<td>$35,400</td>
</tr>
<tr>
<td>Powder Cocaine—1,397 grams</td>
<td>$279,400</td>
</tr>
<tr>
<td>Methamphetamine—91 grams</td>
<td>$18,200</td>
</tr>
<tr>
<td>Suboxone Strips—30</td>
<td>$600</td>
</tr>
<tr>
<td>Marijuana—1,695 grams</td>
<td>$42,375</td>
</tr>
<tr>
<td>Marijuana Wax—70 grams</td>
<td>$2,800</td>
</tr>
<tr>
<td>Psilocybin Mushrooms—10 grams</td>
<td>$400</td>
</tr>
<tr>
<td>Gabapentin—7,900 milligrams</td>
<td>$15,800</td>
</tr>
</tbody>
</table>

**Drug-Money & Property Seizures**
Drug House enforcement resulted in the seizure of significant resources used in illegal drug operations. These totaled: $22,385 in suspected drug-money, three vehicles, and nine illegally-possessed guns.

**Reduced Calls-for-Service**
Shutting down Drug Houses and strict Orders of Abatement also significantly reduce repeat calls-for-
service. A comparison of the number of service calls 12 months prior to Drug House enforcement to 12 months after compliance showed a 90% reduction. Reduced service calls demonstrate that the former drug house location has been stabilized, quality of life in the neighborhood has improved, and valuable police time and resources can be directed to solve other community and crime problems.

**Major Crime Reduction**
The Drug House Ordinance reduces crime and saves lives. Shutting down drug houses has resulted in significant crime reduction and increased neighborhood safety. Below are the overall statistics for drug house locations by block, comparing incidents 12 months prior to drug house enforcement to incidents 12 months after compliance. The amount of crime reduction is huge. The citywide totals of all Drug House blocks are as follows:

**Crime & Related Incidents by Drug House Block—Citywide Totals**

**April 2016- November 2019 Results**

<table>
<thead>
<tr>
<th>Crime Type</th>
<th>12 months prior to enforcement date</th>
<th>12 months after compliance date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Violent Crimes</td>
<td>501</td>
<td>247</td>
</tr>
<tr>
<td>Property Crimes</td>
<td>583</td>
<td>379</td>
</tr>
<tr>
<td>Drugs</td>
<td>262</td>
<td>127</td>
</tr>
<tr>
<td>Overdoses</td>
<td>59</td>
<td>27</td>
</tr>
<tr>
<td>Public Nuisance</td>
<td>182</td>
<td>120</td>
</tr>
</tbody>
</table>

**Landlords with Repeated Drug House Violations**
While most landlords in the City are responsible and more have become proactive in calling the police to report illegal activity on their property, repeat Drug House violators remained a serious problem that needed to be addressed. In December, the Martinsburg City Council approved enhanced penalties for repeat violators to deter irresponsible landlords from continuing to defy and violate the Ordinance.

**Leading the Way—More West Virginia Cities Adopt Drug House Ordinances**
Martinsburg’s innovative Drug House Ordinance has served as an example to other West Virginia communities. To help fight their drug problem, Huntington, Parkersburg, Clarksburg, Fairmont, Wheeling, Buckhannon, Charles Town, Nitro, and Elkins have all enacted similar drug house ordinances based on Martinsburg’s.
Handle With Care

“Handle With Care” (HWC) provides Martinsburg schools with a “heads up” when a child has been identified at the scene of a traumatic event. MPD officers are trained to identify children at the scene of a call-for-service, find out where they go to school, and send the school a confidential email to alert the administration that the police have been to the home. No other details are shared. This is to reduce any trauma that the child may have encountered and ensure that they will be “Handled with Care” upon the day they return to school. Last year, MPD made 81 HWC notifications to Martinsburg schools and officers have made a total of 252 notifications since implementing the program in 2016.

The Martinsburg Initiative—A Model Solution to a National Problem

The Martinsburg Police Department recognizes that the opioid crisis and illegal drug use must be fought on three levels: ENFORCEMENT—arresting drug dealers and putting them in prison, TREATMENT & RECOVERY—supporting accessible drug treatment resources for people with drug addictions who need and want these services, and PREVENTION—connecting with at-risk school children and their families to stop them from using illegal drugs in the first place.

The Martinsburg Initiative (TMI) is an innovative, multidimensional partnership that has developed a model solution to the crisis of Opioid Use Disorder and the problems of other substance use, misuse, and substance use disorders. Spearheaded by the Martinsburg Police Department, Berkeley County Schools, Shepherd University, Washington/Baltimore HIDTA (High Intensity Drug Trafficking Area) Program, and the Berkeley County Health Department, the partnership embraces a wide array of community, faith-based, health, education, and law enforcement leaders and organizations.

Mentoring at-risk kids and engaging in positive interaction between police and children are essential to TMI. Every week, dozens of Martinsburg’s elementary and intermediate school children are visited by different Martinsburg Police Officers through our “Adopt a Classroom” program. Last year, MPD officers engaged 6,282 Martinsburg students in 232 classroom visits.
Junior Police Academy

MPD’s new Junior Police Academy (JPA) provides a special opportunity for young people to learn about the job of policing, work closely with expert police instructors, achieve goals, make new friends, and have fun. This new and exciting program kicked off last summer.

A Challenging & Exciting Curriculum

Under the leadership of Corporal Jared Luciano, he, Patrolman Roderick Holloway, and Patrolman Aaron Miller developed an exciting, interesting, and challenging curriculum for 4th, 5th, and 6th Grade students. Last summer, our expert JPA instructors delivered two outstanding week-long training sessions attended by 42 students. MPD’s new Junior Police Academy is a collaboration with The Martinsburg Initiative and is supported by the federal TMI grant.

“Our Junior Police Academy is based upon three core values—Honesty, Integrity, and Respect. All the kids bought into these values and displayed them throughout the week in everything they did,” stated Corporal Jared Luciano. “Seeing how our junior police cadets stepped up to the challenge was just amazing.”

Guest speakers from other agencies and organizations were also part of the week-long instruction. The curriculum included daily presentations in classroom and outdoor environments with both lectures and “hands-on” learning. Some physical training and drill formations were also used for exercise, fun, and building discipline.
Training included instruction and classes on: Police perceptions and reality, a traffic stop demonstration by MPD patrol officers; drug education; bike safety; an MPD Canine Unit demonstration and interaction; basic first aid; and a Fire Department demonstration. Public safety experts also included representatives from the County Prosecutor’s Office, Eastern Panhandle Drug & Violent Crime Task Force, and the Eastern Regional Jail. Students learned important lessons in American history and values as well as flag etiquette and respect.

**Building Outstanding Young Citizens**
A highlight of the Academy was a field trip and tour of Antietam National Battlefield. Each session concluded with a graduation ceremony and presentation of certificates which many parents and families attended. This amazing program will help motivate young people to be outstanding citizens and empower them to act as a positive influence in our community.
**Officer Training**

The Martinsburg Police Department is continuing to build a culture and expectation of excellence. In 2019, we continued to improve upon our professionalism, knowledge, and skills through state-of-the-art technology, training, and policies.

Formal MPD training programs and classes in 2019 included:

<table>
<thead>
<tr>
<th>Training Program</th>
<th>Number of Officers</th>
</tr>
</thead>
<tbody>
<tr>
<td>WV Fusion Liaison Officer Training</td>
<td>1</td>
</tr>
<tr>
<td>Gracie Survival Tactics</td>
<td>1</td>
</tr>
<tr>
<td>Shooting Reconstruction</td>
<td>2</td>
</tr>
<tr>
<td>Procedural Justice &amp; Police Legitimacy</td>
<td>9</td>
</tr>
<tr>
<td>Tactical Emergency Care</td>
<td>9</td>
</tr>
<tr>
<td>ASP Baton Training</td>
<td>10</td>
</tr>
<tr>
<td>Naloxone Training</td>
<td>10</td>
</tr>
<tr>
<td>Fundamentals of Criminal Intelligence</td>
<td>3</td>
</tr>
<tr>
<td>Managing the Investigative Unit</td>
<td>9</td>
</tr>
<tr>
<td>Reid Technique of Interview &amp; Interrogations</td>
<td>3</td>
</tr>
<tr>
<td>Vehicle Selection &amp; Roadside Interview</td>
<td>3</td>
</tr>
<tr>
<td>Criminal Interdiction</td>
<td>3</td>
</tr>
<tr>
<td>Patrol Tactics</td>
<td>8</td>
</tr>
<tr>
<td>Human Trafficking</td>
<td>8</td>
</tr>
<tr>
<td>Gang Training</td>
<td>1</td>
</tr>
<tr>
<td>ACEs to Practice</td>
<td>1</td>
</tr>
<tr>
<td>Taser Operator Certification</td>
<td>2</td>
</tr>
<tr>
<td>Glock Armorers’ Course</td>
<td>1</td>
</tr>
<tr>
<td>Constitutional Use of Force</td>
<td>1</td>
</tr>
<tr>
<td>Weapons NCIC Certification</td>
<td>2</td>
</tr>
<tr>
<td>Initial Response To &amp; Management Of</td>
<td>2</td>
</tr>
<tr>
<td>Missing Persons</td>
<td>2</td>
</tr>
<tr>
<td>Entry Training</td>
<td>1</td>
</tr>
<tr>
<td>Firearm Qualifications (Day/Night)</td>
<td></td>
</tr>
<tr>
<td>Taser Recertification</td>
<td></td>
</tr>
</tbody>
</table>
Community Engagement
Positive engagement between the police and Martinsburg residents is essential to the community policing mission of the Martinsburg Police Department. In 2019, MPD continued to build upon our strong community partnerships with neighborhoods, schools, and businesses.

MPD increased school visits by uniformed officers through our “Adopt a Classroom” program, making 6,282 positive contacts with Martinsburg elementary and intermediate school students during 232 separate classroom visits. We maintained regular visits and our annual basketball games with the Boys & Girls Club. In August, at War Memorial Park, Martinsburg’s annual National Night Out Against Crime attracted almost 500 adults and children.

MPD Patrol Officers dedicated 1,882 hours of foot and bike patrol throughout all areas of the city, getting out of our cruisers and engaging hundreds of neighborhood residents.

Our proactive Canine Unit conducted 13 canine demonstrations in our schools and churches, positively interacting with more than 500 students and community residents.
New Police and Court Building

In 2017, final City Council approval was given for construction of the new Martinsburg Police Department and Municipal Court Building, and construction began in May 2018. The beautiful three story, 33,000 square foot building is being built on the site of the former American Legion Post building at 125 W. Race Street. The project was designed by the award-winning firm, Silling Architects, and will be a state-of-the-art police, court, and community facility. MPD staff and personnel, City Manager Mark Baldwin, Council Members, and many City Department heads have been directly involved in the project’s development and design options. The construction contract was awarded to Martinsburg-based W. Harley Miller Contractors. We eagerly anticipate the opening Martinsburg’s new Police Station and Municipal Court in the coming months of 2020!
REPORTED CRIME IN MARTINSBURG

The Martinsburg Police Department experienced another busy year in 2019, answering 34,995 calls for service. Community members continued to help officers prevent and solve crime by reporting their observations and providing crime tips.

The following data represents an overview of information logged by MPD dispatch in the department’s CAD (Computer Aided Dispatch) system. These numbers represent complaints that were called in to dispatch by citizens and officers.

Total Calls for Service: 34,995

<table>
<thead>
<tr>
<th>Year</th>
<th>Calls</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>27,631</td>
</tr>
<tr>
<td>2016</td>
<td>26,566</td>
</tr>
<tr>
<td>2017</td>
<td>34,562</td>
</tr>
<tr>
<td>2018</td>
<td>32,157</td>
</tr>
<tr>
<td>2019</td>
<td>34,995</td>
</tr>
</tbody>
</table>

Single-year increase: 9%
Reported Crime in Martinsburg

**Total Calls for Service:** 34,995

<table>
<thead>
<tr>
<th>Year</th>
<th>Assault/Battery</th>
<th>Burglary</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>806</td>
<td>336</td>
</tr>
<tr>
<td>2016</td>
<td>748</td>
<td>228</td>
</tr>
<tr>
<td>2017</td>
<td>786</td>
<td>185</td>
</tr>
<tr>
<td>2018</td>
<td>753</td>
<td>166</td>
</tr>
<tr>
<td>2019</td>
<td>715</td>
<td>110</td>
</tr>
</tbody>
</table>

*Single-year decrease: 5%*

*Single-year decrease: 33%*
Drug Complaints: 384

Sexual Assault/Abuse: 29

Single-year increase: 18%

Single-year increase: 7% (2 incidents)
Motor Vehicle Theft: 34

Single-year decrease: 13%

Prostitution: 16

Single-year decrease: 64%
Reported Crime in Martinsburg

Robbery: 19

Single-year increase: 5% (1 incident)

Shoplifting: 406

Single-year decrease: 12%
**Weapons-Involved Crime: 44**

- 2015: 66
- 2016: 60
- 2017: 74
- 2018: 48
- 2019: 44

*Single-year decrease: 8%*

**Homicide: 2**

- 2015: 2
- 2016: 1
- 2017: 2
- 2018: 1
- 2019: 2

*Single-year increase: 2 incidents*
2019 Calls for Service in Downtown Martinsburg

Last year MPD’s Downtown Unit, with coordinated assistance of foot, bike, and vehicle patrol by our Patrol Unit officers, did a tremendous job in keeping our central business district safe. The hard work of our officers, with the cooperation and support of our citizens, kept reported crime in our downtown area very low. The following is a summary of significant categories of calls for service in Downtown Martinsburg as recorded by our Computer Aided Dispatch system.

- **Assault/Battery**: 11
- **Breaking & Entering**: 5
- **Business/Residential Alarms**: 74
- **Destruction of Property**: 7
- **Disputes/Harassment**: 19
- **Disturbance**: 55
- **Domestics**: 29
- **Drug Complaints Received**: 18
- **Juvenile Problem**: 10
- **Larceny**: 27
- **Panhandlers/Loitering**: 35
- **Prostitution Complaints**: 0
- **Public Intoxication**: 5
- **Robbery/Violent Crime**: 6
- **Suspicious Activity**: 61
- **Trespassing**: 28
- **Welfare Check/911 Hang-Up**: 164

**Reported Crime in Martinsburg**
Criminal Charges & Traffic Enforcement

Total Adult Criminal Charges: 2,667

![Bar chart showing total adult criminal charges from 2015 to 2019 with a single-year decrease of 20%.]

Total Adult Physical Arrests: 1,803

![Bar chart showing total adult physical arrests from 2015 to 2019 with a single-year decrease of 18%.]
Total Juvenile Petitions: 82

Single-year decrease: 45%

Total Juvenile Arrests: 55

Single-year decrease: 29%
Traffic Enforcement & Investigations

In 2019, the Martinsburg Police Department conducted routine traffic patrol activities in the City of Martinsburg including traffic law enforcement and crash investigations.

Officers with the Martinsburg Police Department conducted **9,920 traffic stops**, issued **7,286 citations and written warnings**, and made **75 impaired driving arrests**.

Officers also responded to and investigating **741 vehicle collisions**.

Traffic Collisions Reported: 741

Single-year increase: **10%**
The following data represents the Martinsburg Municipal Court’s monthly revenue from criminal and traffic fines, as well as court fees. In 2019, the court collected a total of $664,853.24.

**2019 Municipal Court Revenue:** $664,853.24

<table>
<thead>
<tr>
<th>Month</th>
<th>Revenue</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>$41,842.00</td>
</tr>
<tr>
<td>February</td>
<td>$36,431.50</td>
</tr>
<tr>
<td>March</td>
<td>$72,348.00</td>
</tr>
<tr>
<td>April</td>
<td>$51,811.00</td>
</tr>
<tr>
<td>May</td>
<td>$58,955.74</td>
</tr>
<tr>
<td>June</td>
<td>$64,211.00</td>
</tr>
<tr>
<td>July</td>
<td>$71,070.00</td>
</tr>
<tr>
<td>August</td>
<td>$53,623.00</td>
</tr>
<tr>
<td>September</td>
<td>$54,236.00</td>
</tr>
<tr>
<td>October</td>
<td>$68,844.00</td>
</tr>
<tr>
<td>November</td>
<td>$51,124.00</td>
</tr>
<tr>
<td>December</td>
<td>$40,357.00</td>
</tr>
</tbody>
</table>
Follow MPD

The Martinsburg Police Department is off to a great start in 2020. We expect to see continued partnerships forming between MPD and the community as we work toward making Martinsburg an even better place to live. In 2020, the Martinsburg Police Department will make clear and exciting progress in our goal of becoming the best police department in the nation!

We invite you to connect with us online to learn more about our progress made in 2019 and keep up with 2020’s new initiatives. Visit us at:

MartinsburgPD.org

Facebook.com/MartinsburgPD